

QUALITY REQUIREMENTS FOR MATERIAL SUPPLIERS

1. Decision-making rules and objectives for Quality/Logistics

Quality criteria:

- no incidents in the reception area
- no incidents on the production line
- no incidents related to documentation.

Failure to comply with the above Conditions shall result in a complaint being made, which – if applies to the materials used in the automotive industry – shall be settled under the 8D analysis within the period no longer than: 24 hours (D3), 10 days (D6), 60 days (D8). In case the terms are not met, the escalation procedure shall be started.

All and any costs related to the complaint made (sorting, express delivery, stopping the production...) shall be incurred by the supplier against whom the relevant procedure should be initiated.

2. Validation documentation

Required documentation

ISO 9001 V2015 Certificate (*)

- ⇒ Product Data Sheet,
- ⇒ Material Safety Data Sheet,
- ⇒ REACH Certificate,
- ⇒ RoHS Certificate,
- ⇒ BPA-free Certificate,
- ⇒ Phthalate-free Certificate,
- ⇒ Nanoparticles-free Certificate,
- ⇒ Conflict Minerals Compliance Certificate,
- ⇒ Certificate of Heavy Metal Content,
- ⇒ Food Contact Material Certificate (applies to materials intended for contact with food),
- ⇒ Certificate of Fire Resistance (applies to fireproof materials).

** with ultimate objective of becoming certified IATF 16949 (for automotive sector)*

Demonstration of the initial product samples:

Marking of materials in accordance with the requirements specified in the regulations (R symbol, if material is subject to the said requirements) or appropriate information within the delivery documents.

Documentation on demonstration of the initial product samples:

- ✓ three standard batches representative for series production
- ✓ Certificate of Material Conformity
- ✓ pentane content report, on three batches of material, including the following elements:
 - octabin/big bag reference
 - date of production
 - trial batch

Series phase

Each delivery should contain a certificate of conformity including information about the quantity of products and a batch number + marking of materials should be carried out in accordance with the requirements set forth in relevant regulations (R symbol if materials are subject to the said requirements) or appropriate information within the delivery documents.

Any possible changes to products, procedures, materials or suppliers shall be reported to KNAUF Industries. All such changes must be validated.



Supplier Code of Conduct

Knauf Industries has a Supplier Code of Conduct that outlines the essential requirements expected of our suppliers regarding compliance with laws and regulations, corruption and bribery, problematic raw materials, social and working conditions, child labor, and environmental concerns.

Knauf Industries expects its suppliers to share these commitments and to make reasonable efforts to ensure their own suppliers and subcontractors comply with the principles of this code.

Find this Code of Conduct on the Knauf website: [Discover our Products | Knauf Supplier Portal](#)